



## ConferenceCall.co.uk

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ConferenceCall.co.uk offers a very simple and accessible conference call service. On the website [www.conferencecall.co.uk](http://www.conferencecall.co.uk), new customers can generate a PIN code. New customers immediately receive an e-mail with their PIN code and the necessary instructions for planning and holding conference calls.

## Division of the costs

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Our customers are very satisfied with our conference call service. However, customers sometimes are troubled by the idea of having participants (invitees or the organisers) pay the service charges. This is an important feature of our service: everyone pays a small part. A conference call service in which the organiser bears all of the costs means that the organiser receives an invoice. This often requires that a contract be concluded and/or there are monthly costs involved. The advantages of ConferenceCall.co.uk – namely being quick and easy to use – are then nullified.

## ConferenceCall.co.uk solution

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We have developed a solution for customers that do not wish to have other participants pay service charges – a solution that retains all the advantages of our current service without annoying disadvantages such as invoicing and contracts.

## How it works

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You can request a PIN code at [www.conferencecall.co.uk](http://www.conferencecall.co.uk). Rather than use the dial-in numbers on our website, you can now use the dial-in numbers below. All the other functions and in-conference controls remain the same.

The UK dial-in number, 0911 690 0003 costs 25p per minute. Access charges of your phone provider may apply, please check with your provider.

One of the participants, the Organiser, calls this number and all of the other participants can call the other (local) dial-in numbers. The participants pay only the charges for calling a local number.

The conference call starts when a participant (the Organiser) calls the 0911 690 0003 number and also ends when this participant hangs up. The average conference call lasts 20 minutes. The costs are then GBP 5.00 plus your phone providers access charge. You do not have to take out a contract and you do not receive an invoice (administration costs). The costs will be charged through the normal telephone bill.

## THUS:

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- If you want every participant to pay part of the service charges, use the dial-in numbers at [www.conferencecall.co.uk](http://www.conferencecall.co.uk) !
- If you, the Organiser, wish to bear all the service charges, use following dial-in numbers!

## Overview of dial-in numbers:

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UK Organiser: 0911 690 0003

Participants:

United Kingdom	033 3300 1430	Belgium	+32 (0)2 891 9882
Germany	+49 (0)69 5660 8995	France	+33 (0)1 7842 9423
The Netherlands	+31 (0)20 2022 920	United States	+1 646 813 7962

Participants calling the local dial-in numbers get charged the normal call cost from their provider. Within a (unlimited) bundle it will be free of charge.

## Information regarding 0911 690 0003

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The rate for this number is 25p (20.83 ex VAT) per minute plus your phone providers access charge. Be aware that the access charge for UK mobile phones can be up to 45p per minute depending the mobile operator, please check with your provider. The Organiser declares that he/she is aware of this and agrees to this.